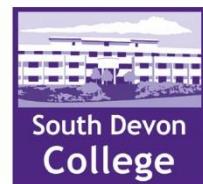


Academic Policy and Procedures



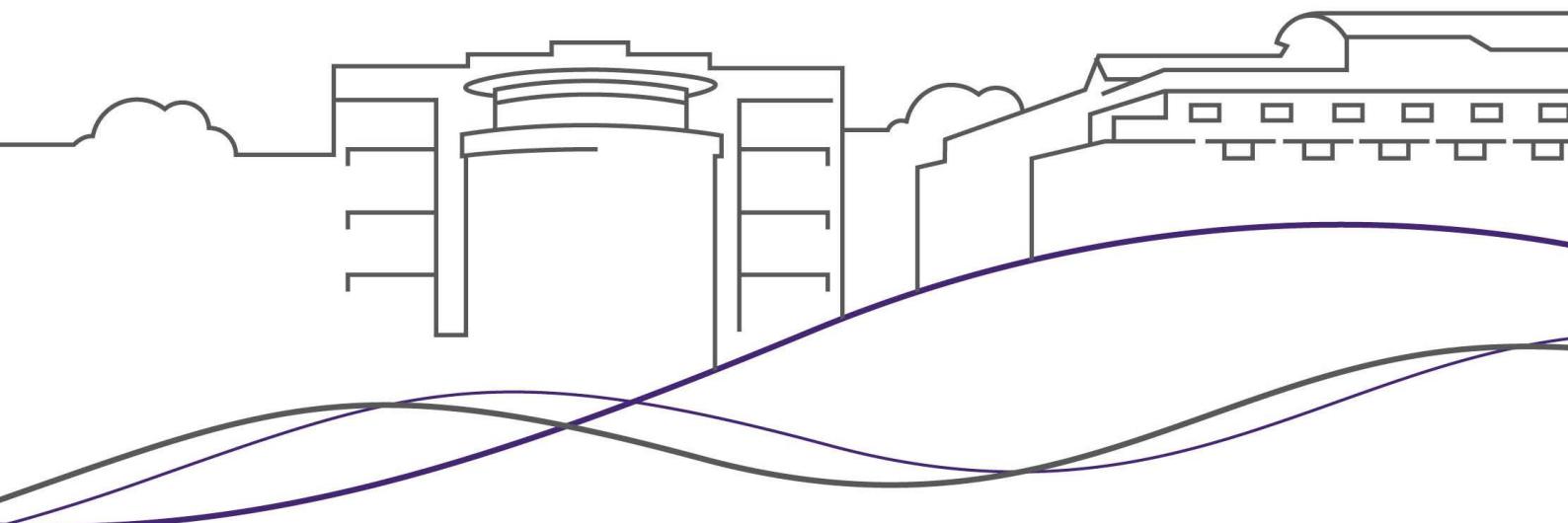
UNIVERSITY
CENTRE
SOUTH DEVON



HIGHER EDUCATION

(HEFAPP5) HE ASSESSMENT PRACTICE STRATEGY

2018/19



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"Students can escape bad teaching but they cannot escape bad assessment" (Boud, 1995)

1. Introduction

The purpose of assessment at South Devon College for Higher Education Programmes, is to:

- Help students perform to the best of their abilities through assessment that's [inclusive](#) and supports their learning and future employment
- Encourage, motivate and involve students in extensive learning
- Provide a fair and reliable measure of students' performance, knowledge and skills against the learning outcomes and discipline pedagogy
- Help students to develop, through timely and constructive [feedback](#)
- Give our stakeholders confidence that a student has achieved the necessary level of achievement, giving a reliable and consistent basis for their award.

In order to achieve enhancement of assessment planning, feedback and moderation these standards have been produced for use across all Foundation Degrees, Honour Degrees and HNC provision within South Devon College.

The standards were originally developed in 2010 and were updated annually. In 2013/14 the HE Manager, with the UPSU Rep and the College Engagement Coordinator led on the Assessment and Feedback Enhancement Project. This project sought to explore good practice in assessment and feedback and worked with students and academics at South Devon College to establish a new set of shared standards agreed between students and staff. These standards were informed by the NUS Assessment and Feedback Benchmarking Tool.

This document sets out how assessment and feedback is operationalised at South Devon College through our response and commitment to students and ensuring compliance to the Plymouth University Assessment Policy

Fundamentally it is important to note that marking, second marking (where needed), moderation and external scrutiny of assessment is carried out in accordance with the requirements of this commitment and associated policies

2. Threshold and Aspiration of Assessment and Feedback Commitment for Higher Education at South Devon College.

(These threshold were established as a result of a consultative process between students, academic and professional support staff during 2014)

	Threshold	Aspiration
Diverse assessments	Assessments are planned and developed reflecting employment practice and developing skills for work	Students have choice in assessments, and are involved in the assessment design
Assessment criteria	Grading criteria is formed explicitly for each assessment and clearly indicates how students achieve grades	Assessment criteria are designed with students
Submission process	Submission of work is via Turnitin where possible with auto receipts issued, grades are visible at all times online. The assessment brief explains the submission process	All feedback is stored online for students to access throughout the academic year
Work load distribution	Deadlines are agreed with students at the beginning of the year with an up to date calendar visible to students at all times There will usually be 2 summative assessments per 20 credit module	There is a formalised approach for assessment date changes which is agreed with students, but are exceptional to practice
Anonymity and externality	Anonymous marking is undertaken when possible, and principally in tests and exams, and the assessment briefs make clear how the work is marked	Anonymity of marking is agreed with students
Marking consistency	Grading criteria are clear for all students, marked work is returned having been moderated within 20 working days	The full range of marks are used, staff are supported with making use of the range of marks
Feedback	Individual feedback is provided for all assessments and made clear how and when this will happen for students in the module guide	Students have the opportunity to discuss feedback with the module leader
Formative development	Students have the opportunity for formative assessments within modules. Students will have the opportunity for draft summative work to be reviewed as per the assessment brief, and the use of originality checking software	There are opportunities for students to develop their own formative assessments
Self and Peer learning	Peer learning is encouraged and common	Formative feedback regularly involves peer feedback and how this will happen is clear in the assessment briefs

3. Assessment Planning

- 3.1. Module guides should be the first indicator to students and provide an overview of how the module will be assessed

The use of module guides is essential in providing students with a clear document demonstrating essential information about the module, schedule of teaching and learning, assessments, specific assessment criteria and supportive reading. An example of a module guide can be found on ULM Moodle

- 3.2. Assessments be they Coursework or Exam/Test should be [inclusive](#). Plymouth University has developed a [7 step guide to inclusive assessment](#).

- 3.3. Assessment briefs should be used to provide all assessment specific information

An example assessment brief and feedback can be seen in [Appendix A](#).

- 3.4. [Assessment Criteria](#) will be used to inform and interpret the module aims and outcomes

Assessment criteria should provide a clear indication to the student about how the assessment task is broken down and where emphasis should be placed on the assessment and have grading criteria for different categories of pass

- 3.5. Assessment should not exceed 4000 words of equivalent effort for a 20 credit module, and will be assessed by **2 summative assessments**

To prevent over assessment and to recognise the difference between 10 and 20 credit modules, when planning assessments the maximum required effort should not exceed that of 4000 words of assessment for a 20 credit module.

There is no nationally accepted model of equivalence and word count. There is much varied practice. London South Bank has established equity through equivalences to a 1000 word.

Assessment -Essay/Assignment	1,000 words – equivalent
Examination	1 hour
Essay in foreign language	200-500 words
Group essay	750-1,000 words/member
Unstructured reflective journal	2,000-3,000 words
Verbal presentation	20 minutes
Group presentation	10 minutes/member
Clinical /practicum assessment	10 minutes

- 3.6. Assessment will be linked to module aims and outcomes

[Assessment briefs](#) should clearly show which module learning outcomes are being addressed by the assessment, and reference appropriate [SEEC level indicators](#)

3.7. Assessments will reflect the Graduate Attributes and Skills, and the Benchmark statements

Assessments should reflect the Graduate Attributes and Skills as presented in the Programme Specification. By ensuring this it should demonstrate [subject Benchmark coverage](#), [Foundation Degree Benchmark](#) and the Framework for [Higher Education Qualifications at descriptor level](#).

3.8. Assessment will be clear and equitable

Assessments should be written in language that is understandable and should present equality of opportunity to all students undertaking the assessment.

3.9. Assessments will clearly indicate the submission process

Assessment will include details of time and date for the submission of work, in addition to the form of submission (electronic or paper based)

3.10. Assessment will take the form of formative and summative process

When planning assessments a variety of formative and summative forms will be used.

3.11. Assessment will take a variety of forms within the programme

Assessments are planned and developed reflecting employment practice and developing skills for work, this should be reflected in the assessment plan on Moodle.

3.12. Assessments should indicate a requirement for academic research and grading should take this into account.

Within the grading criteria a specific requirement for academic research and referencing should be clearly shown to encourage research and referencing in all assessments.

3.13. Assessment briefs will be Internally Verified (IV'd), demonstrating all assessment for the module at the time of IVing

All Assessment briefs for a module will be IV'd prior to the start of the academic year and will be IV'd at the same time to show coverage of all learning outcomes and the range of assessments for the module. An example of the HE IV form can be seen in [Appendix B](#)

Other consideration on assessment design

- 3.14. Use diverse methods within the module choices; individual or a group assignment, an oral presentation or visual poster, an e-portfolio or a written reflective journal.
- 3.15. Is the assessment method suited to individual, group work or both?
- 3.16. Is the assessment authentic and aligned with work place environments?
- 3.17. Will the assessment focus students' attention on productive learning activities and lead them away from cramming and surface learning
- 3.18. Are credits awarded for student engagement in formative activities? (e.g. seminar or tutorial presentations and discussion or participation in a blog, wiki, or on line discussion forum)
- 3.19. When assessing large groups, consider holding a team marking session enabling prompt marking, moderation and feedback. Detailed assessment criteria will assist uniformity of marking.
- 3.20. Have the assessment tasks been checked to ensure there is no inherent bias that may disadvantage particular groups of students?
- 3.21. Has the assessment been developed to limit the need for Modified Assessment Provision (MAP), example of MAP free assessments can be found [here](#)
- 3.22. By offering a choice of assessment methods will this reduce the numbers of complex modified assessments required? Students have different strengths, learning styles, time commitments these effect their performance in assessment. Some simple modified assessment provisions may still be required (e.g. the use of computers in written exams and extra time in tests). Consider offering all students a choice of typing or handwriting in examinations.
- 3.23. Are the assessment methods commensurate and equitable? Consider the equity of hours, effort and standards.
- 3.24. Are the assessments designed to minimise plagiarism and academic dishonesty?
- 3.25. Does the module have detailed assessment criteria which can be used across the different methods?
- 3.26. Ensure there is a marking and feedback sheet that can be used in all assessment methods?
- 3.27. If offering assessment choice what is the 'default' assessment method? This can be used if students fail to inform staff of their assessment choice?

4. Guidance for the Submission of Coursework

4.1 Scope

This document covers the submission of summative assessment for all taught modules. This should also be considered good practice for formative assessment and should be followed where appropriate.

4.2 Deadlines

Submission and marking deadlines will be published on the module guide and assignment brief, available at the start of the module. Electronic deadlines will be visible via Moodle on the module guide and assessment calendar. Paper versions will be logged through the HE Faculty Office and either provided with an instant paper receipt or electronic receipt to the student email.

Deadlines should be set during normal term-time working hours, Monday to Thursday at 1200 hours. Deadlines should not be set during weekends, bank holidays and vacation periods.

Exceptionally deadlines planned to occur within the College vacation periods e.g. during field visits, must be approved by the Higher Education Manager prior to these being finalised.

Students would not normally be expected to work on assessments during the vacation periods so the time allowed to complete assessments should exclude vacation periods.

4.3 Submission

The method of submission must be detailed in the assignment brief and published in the module guide, available on Moodle. Submission deadlines should be set up before the start of the semester, including Turnitin where applicable and students can submit the work as soon as it is ready.

Students should submit work in line with the instructions.

Submissions must be set up as either an electronic submission, through Turnitin, or paper copy submission is handed to the HE Faculty Office. If submitted via paper to the HE Faculty Office, students will either receive an instant paper receipt or an electronic receipt emailed to their student emails. Submissions would not normally consist of both electronic and paper submission for the same assessment, submissions are to be electronic wherever possible.

Electronic (e-submission)

Electronic submission via Turnitin is the preferred method of submission for all suitable assessments.

The assignment brief must clearly state the requirements for electronic submission, including the file format and Turnitin class id, please see the top of the assignment brief below:

Submission type: Online/Hard copy	Originality checked: Turnitin submission required/not required	Turnitin Class ID (where needed):
File format type: (if online) PDF/Audio file etc.		

All summative submissions via Moodle must be bound to a component of assessment, aligned to a component on the module record.

Where assignments are set up for electronic submission, students cannot submit a paper copy as well as or instead of.

Paper copy submission

Where the assessment does not lend itself to electronic submission, for example art work, academic posters, field notebooks, workbooks etc paper submission can be arranged. All work for paper submission is to be handed in to the HE Faculty Office and provided with either a paper or electronic receipt.

The HE Faculty Office is situated on the first floor of the University Centre; opening hours are 8:30am to 5.00pm Monday to Thursday and 8:30am to 4:30pm Friday. There is a drop box next to the doors of the HE Faculty Office where students can post their assignments through the 'hole in the wall' to receive an electronic receipt the next working day. This drop box can be used when the HE Faculty Office is not open.

All assignments should include a front sheet with their student name and number. There may be some instances where submissions are not suitable for the HE Faculty Office such as practical assessments, in these circumstances programme teams should have appropriate mechanisms to record these assessments and whether the deadline was met.

Postal

With the exception of referred work, postal submission is not normally permitted.

Referred work submitted by post should be sent by special delivery, allowing sufficient time before the deadline, in accordance with the instructions provided with the transcript of results.

Email

Email submission is not permitted.

4.4 Marking and return of work

There is a University requirement that marked work with feedback will be returned to students within 20 working days. A working day is a day that the College is open.

Electronic (e-submission)

Feedback and marked work will be returned to students via Turnitin. Work submitted electronically will not normally be printed.

Paper

Work can be collected from the Faculty Office or academic staff can arrange to return the work during taught sessions. Students will need to show their University Card to collect work. The Faculty Office will send an email to students when the work is available for collection.

Work should not be left in open offices, corridors etc for students to pick up, this includes after the programme has concluded.

4.5 Uncollected work

Work will be kept by programme teams until the end of the academic year, there should be an opportunity for students to collect any uncollected work at the day of transcript collection.

4.6 Late work and extensions

Students have 24 hours after the deadline time to submit work and it will be capped at 40. After this period, work will be classed as a non-submission unless valid extenuating circumstances.

The regulations on extenuating circumstances (EC) can be found here.

<https://www.plymouth.ac.uk/student-life/your-studies/essential-information/exams/examrules-and-regulations/extenuating-circumstances>

Extensions cannot be agreed by individual members of staff; students who require an extension to their deadline should be directed to the EC policy.

4.7 Problems

Students must take responsibility for submitting the correct piece of work by the deadline.

Students can submit updated versions before the deadline, both to the HE Faculty Office and online; the latest version received by the deadline will be marked. Turnitin will only accept one submission per 24 hours, care therefore needs to be given when submitting updated versions.

Updated versions submitted late but within 24 hours will be marked and capped in accordance with the regulations on penalties for late work.

The submission of a draft copy in error cannot be used in mitigation for an assessment offence allegation.

5. Inclusive Exams

For subjects where examination or test is an essential requirement, consideration should be made to design inclusive exams. Ways of making exams more inclusive include: scheduling, i.e. time of exams; choice of exam method (open or closed book, take home exam); length of exam; weighting of the exam; the structure of exam questions (open or closed questions, multiple choice questions); enabling all students to type exams; and providing opportunities for students to practice exam. Have a set of shorter exams rather than one long exam. Providing additional time for all students, so long as there is no material advantage for students who do not have a disability, thus preventing the need for extra time for students with disabilities.

6. Marking

Marking is a process indivisible from assessment and embedded within particular disciplines, therefore the marking process for any particular piece of student work needs to be understood within that context. Some assessments can be benchmarked to an established set of marking

criteria, or ‘correct’ or ‘model’ answers. Some assessments require objective marking of a student’s performance through the academic and/or professional judgment of student performance against broad marking criteria.

6.1. Students will have the opportunity to submit /discuss draft work/plan

Students will have an opportunity to submit a draft of assessment for review, depending on the nature of assessment a deadline may be indicated for this on the assessment brief. An example of structured feedback for draft work can be seen in [Appendix C](#)

6.2. Engage with [Feed-forward](#) to support students development

6.3. Summative feedback will be timely (within 20 working days)

Turnaround of summative feedback will be within 20 working days. Examples of techniques for providing timely feedback can be seen in [Appendix D](#)

Formative work submitted by the deadline will be returned to students in a timely manner

6.4. Feedback will make use of assessment criteria and level descriptors to ensure standards

Feedback should make use of assessment criteria and appropriate headings. Headings can be formed by using the [SEEC level indicators](#) as established areas for assessment. See Appendix E for Benchmark Statements and SEEC level indicators. Appendix A for an example of a Feedback Sheet

6.5. Feedback can follow the Analytical, Constructive and Empowering (ACE) framework

An example of ACE feedback criteria can been see in [Appendix H](#)

6.6. Grading will be given as a percentage and weighted grade of overall assessment

Grading at a percentage of 100% should be shown on the assessment along with a weighted grade for the benefit of the students’ progress.

6.7. Students should be penalised for infringement of word limits or equivalent.

Infringement of word/time limits should be penalised, as laid out in the [Academic Style Guide](#) for students.

6.8. A copy of the summative feedback should be provided to students (ideally within Turnitin)

To help students reflect and give them opportunities to reflect on their work, students should be given a copy of their feedback, if handwritten it should be legible.

6.9. Marked work should remain within the College until after Panels and Boards.

All grades are subject to internal and external scrutiny; therefore all marked work should remain within module boxes until post Award Boards.

6.10. When engaging with employer's for assessment purpose, employer's feedback can be taken into account when marking, however the academic judgement of making a grading decision must remain with the academic team as identified on the Module Record. Exception exists in the following cases:-

- Competency document (where training has been given and staff mentorship is in place)
– these are pass/fail assessment elements confirming the students competency for a task
- Where the employer is a module team member and has been approved as such and is subject to the same CPD requirements as College staff

7. Moderation

Moderation is the process which should make sure that the marking of assessments is fair, reliable and is consistent with the marking criteria.

7.1. Moderation involves a review of assignments within a module by an appropriate member of academic staff. The internal moderation process will sample assessments to satisfy the moderator that there is consistency and fairness, sampling a minimum of 10 assignments in small modules. Selection of assessments should ensure there is a representative sample of:

- assignments from all elements of the module
- borderlines and fails

7.2. Moderators should pay particular attention to, and may need to sample further where for example there are:

- new modules
- assignments are taught or assessed by staff new to HE Delivery

7.3. When a moderator has concerns they will have a conversation with the module leader and may suggest a review and revision of marks.

If, following discussions, the module leader or moderator has concerns about the process, this should be raised with the Programme Leader or HE Lead, who may arrange for further moderation or marking.

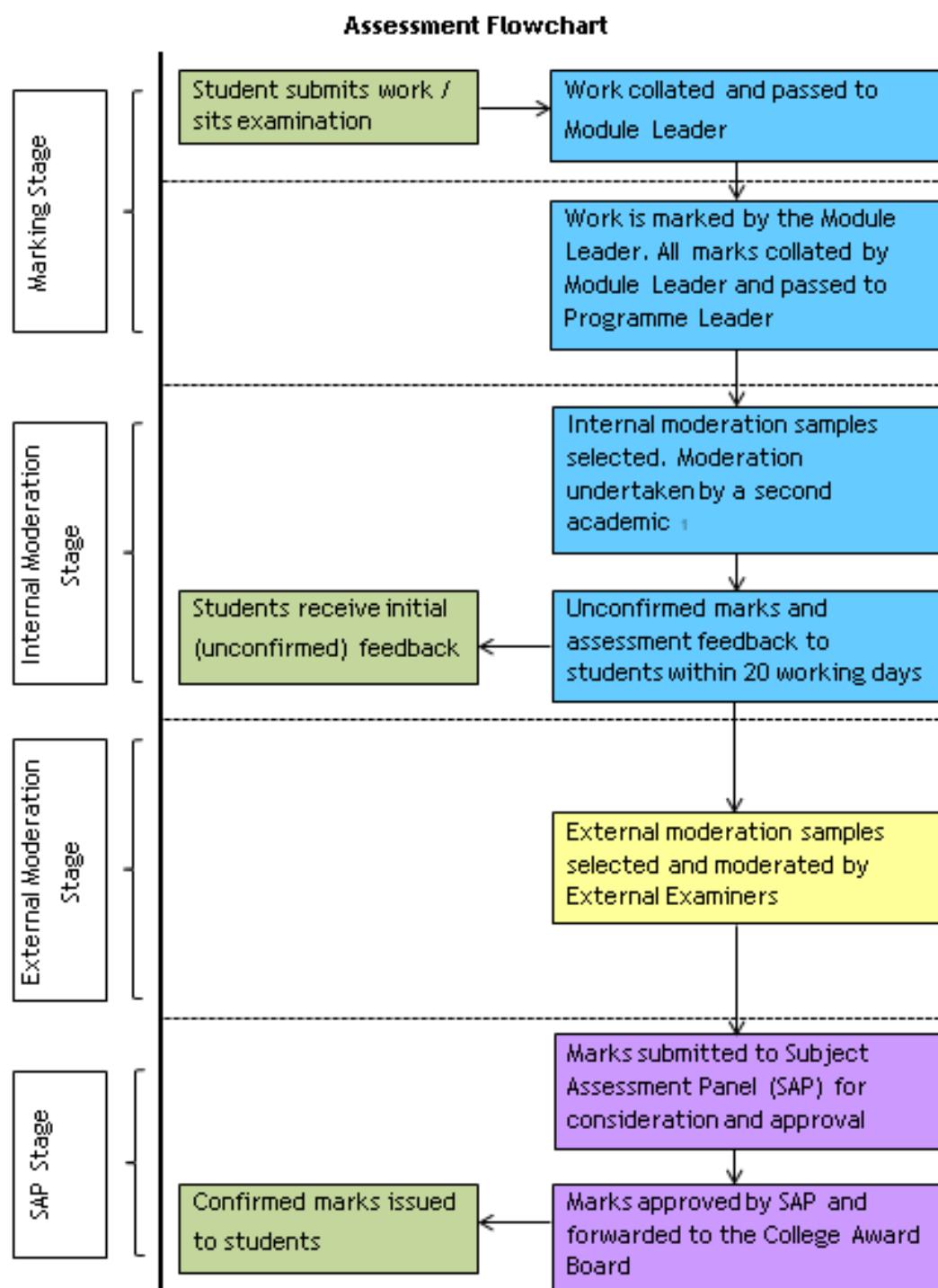
7.4. All moderation activities should be recorded with markers, module leaders and moderator comments. These will be available to external examiners, and at subject assessment panels.

Second marking of all dissertations and final year projects (L6 and above)

- 7.5. All level 6 and postgraduate dissertations and projects will be independently second marked. Marking will normally be unseen (the second marker will have no knowledge of the first marker's grade). The outcome of this process will be either confirmation of the first marker's judgement without need for a meeting or a discussion between markers to resolve the differences between the two markers.
- 7.6. Where first and second markers cannot agree, a third marker will be assigned. Marking will normally be unseen (the third marker will have no knowledge of the first and second marker's results).
- 7.7. All marking should be evidenced on the record sheets for dissertations and final year projects and made available to external examiners and at subject assessment panels.

8. Releasing Marks

- 8.1. Provisional marks (after moderation has taken place) accompanied by feedback should be made available to students as soon as possible, and normally within a maximum of 20 working days.



¹ The sample for the internal moderation comprises of 20% or 10 assessment pieces minimum. The sample should include a range of assignments from the module including borderlines and fails. For more guidance see the Plymouth University Marking and Moderation Policy 2014.

9. Assessment Criteria

To ensure equity the different assessment methods need to share similar assessment and marking criteria. Assessment criteria are descriptions of what the learner has to do in order to demonstrate that the learning outcomes have been achieved.

For more information on writing assessment criteria see the Plymouth University Assessment Policy 2014-2020¹ and Gosling and Bell (2002)².

Examples of equitable assessment criteria for a range of assessment methods:-

Essay	Group presentation	Individual reflective assignment
Articulate understanding Originality of argument Clear structure Use of theory Coherence / Clarity Evidence a range of reading Relevance Correct length Grammar and spelling accurate with fluent language.	Articulate understanding Originality of argument Clear structure Use of theory Coherence / Clarity Evidence a range of reading Relevance Correct length Presentation skills Use of resources	Articulate understanding Originality of argument Clear structure Use of theory Coherence / Clarity Evidence a range of reading Relevance Correct length Grammar and spelling accurate with fluent language. Insights – reflection

Group poster or presentation
Clear structure and organisation Enhancements to assist in communication (visual/audio/ physical) Verbal delivery : clarity and coherence Evidence of appropriate depth and breadth of research onto topic Evidence of group's comprehension of this topic. Ability of group to suggest improvements for future work and for being a better team Ability of group to give 'constructive' feedback to other student group(s).

Exam, essay or coursework
Analytical and clear conclusions well-grounded in theory and literature, showing development of new concepts. Clear evidence of application of theory/critical analysis. Consistent understanding demonstrated in a logical, coherent and lucid manner. Thoughts and ideas clearly expressed. Grammar and spelling accurate with fluent language.

¹ Plymouth University (2014) *Plymouth University Assessment Policy 2014-2020*. Available at:

<https://www.plymouth.ac.uk/your-university/teaching-and-learning/guidance-and-resources/plymouth-university-assessment-policy-2014-2020> (Accessed: 8 June 2016).

² Gosling, D. and Moon, J. (2002) How to Use Learning Outcomes and Assessment Criteria. 3rd edn. London: SEEC.

Simple or MAP free	Complex MAP implications
Exhibition Portfolio Oral presentation – group Project work Performance	Individual oral presentation to a large group

Imagining, visualising, designing, producing, creating, innovating, performing

Assessing -Procedures and techniques

Working co-operatively, independently, being self-directed, managing time or tasks, organising

Simple or MAP free	Complex MAP implications
Short answer questions Multiple Choice Questions (Paper or computer aided) Weekly short tests Essay Report (individual or group) Report of data analysis encyclopaedia entry A- Z of... Wiki or website Viva voce Group discussion or debate Mooting (law assignment)	Examinations: unseen , open book, seen, case study, problem centred (formative or summative) In class tests

Simple or MAP free	Complex MAP implications
Laboratory practical & report (group or individual) Field work report (group or individual) Illustrated manual (group or individual) Produce a leaflet or poster (group or individual) Portfolio Observation of real or simulated practice Viva voce Video/podcast Demonstration Website or Wiki	When a student is unable to participate in field trips Role play

Assessing -Accessing and managing information

Researching, investigating, interpreting, organising information, reviewing and paraphrasing information, collecting data, searching and managing information sources, observing and interpreting

Simple or MAP free	Complex MAP implications
Essay Report/portfolio Journal or reflective diary Present a case to an interest group Briefing / conference paper Literature review Written newspaper article Letter of advice to..... Oral presentation to a small or large group or on camera	Examinations: unseen , open book, seen, case study, problem centred (formative or summative) In class tests Individual oral presentation to a large group

Simple or MAP free	Complex MAP implications
Report on data interpretation Report on applied problem/task Essay Task report Annotated bibliography	Examinations: unseen , open book, seen, case study, problem centred (formative or summative) In class tests

Assessing -Managing and developing oneself

Recalling, describing, reporting, recounting, recognising, identifying, relating & interrelating

Simple or MAP free	Complex MAP implications
Report on cause and effect Research bid Field work report Case study analysis Analysis of a problem Action plan Oral presentation to a small or large group or on camera Group plan, report and presentation Laboratory practical & report Group or individual poster Simulation exercise	Examinations: unseen , open book, seen, case study, problem centred (formative or summative) When a student is unable to participate in field trips Individual oral presentation to a large group

Simple or MAP free	Complex MAP implications
Reflective journal/portfolio/diary Group oral presentation Report on group activity Website/wiki E-journal Podcast Blogs	Individual oral presentation to a large group

Assessing -Communicating

One, two-way, group, verbal, written and non-verbal communication. Arguing, describing, advocating, interviewing, negotiating and presenting.

Simple or MAP free	Complex MAP implications
Discussion/debate Oral presentation to a small group or on camera Real or simulated practice Court of enquiry	Role play Individual oral presentation to a large group

Assessing- Designing, creating performing

Story boards
Viva voce

11. Appendix A Assignment Brief and Feedback Form***Please Note* Please amend red text to black once completed****SOUTH DEVON COLLEGE****Higher Education Assessment Brief***(Would students please note that this sheet should form **the front cover** of your submission)*

Submission type: Online/Hard copy	Originality checked: Turnitin submission required/not required	Turnitin Class ID (where needed):
File format type: (if online) PDF/Audio File etc.		

Student Name/SDC student number:	Module Code:
Lecturers Name:	Module Title:
Stage: 1	
Semester: 1-2	Student Group (where required):

Title of Assessment:	Assessment number:	Assessment word count or length	Mode of assessment (report, essay, poster etc)
Assessment start date:			
Assessment draft submission date and time:			
Summative (final) assessment submission date:			Time: 1200hrs
Assessment return date:		Assessment Weight:	
Assessment return method:			

Learning Outcomes Covered in this assessment:
SEEC indicators developed in this assessment and linked to feedback:

My grade estimate for this assessment:	%
--	----------

This work was prepared entirely by myself in accordance with the academic regulations
I have had the opportunity to discuss the assignment and understand what was required for this
submission

Word Count

Students Signature:

Date:

ASSIGNMENT Task:-

Ensure clarity - refer to the IV of assessments tasks for checklist

Assessment Format (use the style guide to support your understanding of the required format):-

How should the work be submitted, report, essay, presentation etc...length etc

You will be assessed using the following criteria (this is an exposition of the ILO and should not be a copy and paste of the ILO)	Criteria Mark

ASSESSMENT FEEDBACK for non-Turnitin submissions

Student Name/Number for Exams:	Lecturers Name:	Summative submission Date:
Programme:	Module Name:	Module Code:
Assessment Number:	Assessment title:	
Turnitin Check: yes/no	Turnitin Percentage (if applicable) :	

Generic Criteria	Excellent	Very good	Good	Satisfactory	Unsatisfactory	Not Applicable
Content						
Communication Skills*						
Structure / logic of argument						
Response to the question						
Analysis						
Research						
Referencing**						
Synthesis						

*Includes aspects such as spelling, grammar, syntax etc

** Adequate and appropriate referencing, conforming to guidance in the student handbook

Assessment Criteria (related to assessment brief)

You will be assessed in the following criteria:	Criteria Mark	Marks Awarded

Feedback (what you did well) (*being informed by SEEC indicator as identified on assessment brief*)

What you need to improve on

Note: for specific comments in relation to the above please see the annotated copy of your assessment, which is attached to **improve your skills you should:**

See HE Faculty office	
Pay closer attention to the question and ensure that you have tackled all aspects of it	
Undertake wider research e.g. journal articles	
Improve referencing and citation of sources	
Proof read more carefully e.g. try reading your work aloud	
Make sure that all presentation requirements are met	
Visit the research centre for some advice on essay technique / writing skills	
Use this feedback to help you devise actions for Personal Development Planning	
Other (marker to state)	

Marker First/Second (delete as appropriate): Date:.....

If you would like to discuss this feedback, please make an appointment to see the marker.

Provision Mark%		Provisional weighted element Mark	

12. Appendix B HE Module and Assessment IV

Programme:	Module:	Module Code:
Assessment Title:		
Module guide:	Yes/NO/NA	Comments
All sections in the Module guide are completed		
The assessment schedule demonstrates no 'bunching' of assessment during the academic year?		
The module guide has consistent information on assessment relating to the Module Record (MR) and assessment schedule?		
Specific grading criteria are included demonstrating grade profiles		
The assignment brief:	Assessment 1	Assessment 2

--	--	--	--

Overall Comments and Recommendations:

IV Signature:

Print Name:

Date:

13. Appendix C Quick Feedback on Draft work

Student Name:.....

Checklist:

Additional Factors to consider	v
You have used language appropriate to the assessment requirements, avoiding vague and/or judgmental terms	
You have used the words 'elicit', 'effect' and 'affect' correctly	
Your work is specific, concise and evidence based	
You have used a clear and logical structure	
You have checked your spelling, grammar and punctuation. For example, use of apostrophes and tense	
You have taken responsibility for what you write and identified when work has been completed by someone else	
You have used appropriate referencing	
Front sheet is completed appropriately	
You have used the correct phonetic symbols and brackets	
You have written an accurate word count on the front cover	
Other Module specific	
Comments:	

14.**Draft Assessment Guidelines 18/19**

Before each summative assessment deadline students will be given the opportunity to submit draft work. Provided the draft is submitted on time (by 9am on the date stated on the assessment brief), students will receive written feedback within one week of their draft submission, or via a one2one with the tutor where written feedback will also be provided.

How will draft work be reviewed?

Students will receive developmental feedback against each draft assessment criteria within one week of draft submission.

Assessment plan A range of formats are accepted for the plan (e.g. bullet points, spider diagrams). Feedback could include comments on content, structure and sources of information that the student intends to use throughout the whole assignment.	Feedback...
Assessment criteria Feedback can indicate whether the first 20% of the assessment appears to be addressing assessment criteria and whether some criteria need further attention.	Feedback...
Academic writing Feedback should focus on the use of an appropriate title and reference to that title in the work. Structure, spelling, punctuation, grammar, paragraphs, 1.5 line spacing, consistent use of paragraphs and linking sentences can also be considered.	Feedback...
Referencing Feedback should enable the student to develop consistent use of in text citations. It may also refer to use of appropriate sources and accurate presentation of the reference list.	Feedback...

15. Appendix D Quick Feedback on Draft Work

Suggestions for providing feedback quickly to students in situations where meeting the deadline is difficult. Options include:

- Statement banks, from which to draw often-needed feedback explanations form a collection of frequently used comments which apply to the work of many students
- Building an overall general collection of feedback comments to the class as a whole, based on common errors and frequent difficulties, posting this on an electronic discussion board which each student can view prior to them receiving their individual feedback. This would comply with feedback being provided within the 4 working week turnaround time for those extensive assignments that are difficult to second mark and moderate within the timescale
- Using pre-printed feedback sheet that clearly states the assessment criteria/learning outcomes and other prompts as recommended in point 18 above
- Consider the use of tables which identify levels/depth of student achievement against the marking criteria and which are made available to students as well as used by staff. These can help students to see where they are on the scale, what else they need to do to improve in future and help you to be consistent in your approach when awarding marks. Examples of table formats for marking criteria are available in appendices E and F. To ensure the level is correct when producing marking schemes refer to the Framework for Higher Education Qualifications (FHEQ) descriptors (appendix C)
<http://www.qaa.ac.uk/academicinfrastructure/FHEQ/default.asp> and benchmark statements.

16. Appendix E Framework for Higher Education Qualifications (FHEQ)

<http://www.qaa.ac.uk/en/Publications/Documents/qualifications-frameworks.pdf>

Descriptor for a higher education qualification at level 4: Certificate of Higher Education

(Level of an HNC and first year of an Fd)

The descriptor provided for this level of the FHEQ is for any Certificate of Higher Education which should meet the descriptor in full. This qualification descriptor can also be used as a reference point for other level 4 qualifications.

Certificates of Higher Education are awarded to students who have demonstrated:

- Knowledge of the underlying concepts and principles associated with their area(s) of study, and an ability to evaluate and interpret these within the context of that area of study
- An ability to present, evaluate and interpret qualitative and quantitative data, in order to develop lines of argument and make sound judgements in accordance with basic theories and concepts of their subject(s) of study.

Typically, holders of the qualification will be able to:

- Evaluate the appropriateness of different approaches to solving problems related to their area(s) of study and/or work
- Communicate the results of their study/work accurately and reliably, and with structured and coherent arguments
- Undertake further training and develop new skills within a structured and managed environment.

And holders will have:

- The qualities and transferable skills necessary for employment requiring the exercise of some personal responsibility.

Holders of a Certificate of Higher Education will have a sound knowledge of the basic concepts of a subject, and will have learned how to take different approaches to solving problems. They will be able to communicate accurately and will have the qualities needed for employment requiring the exercise of some personal responsibility. The Certificate of Higher Education may be a first step towards obtaining higher level qualifications.

Descriptor for a higher education qualification at level 5: Foundation Degree

(Level of final year of Foundation Degree and HND)

The descriptor provided for this level of the FHEQ is for any Foundation Degree which should meet the descriptor in full.

This qualification descriptor can also be used as a reference point for other level 5 qualifications, including Diplomas of Higher Education, Higher National Diplomas, etc.

Foundation Degrees are awarded to students who have demonstrated:

- Knowledge and critical understanding of the well-established principles of their area(s) of study, and of the way in which those principles have developed
- Ability to apply underlying concepts and principles outside the context in which they were first studied, including, where appropriate, the application of those principles in an employment context
- Knowledge of the main methods of enquiry in the subject(s) relevant to the named award, and ability to evaluate critically the appropriateness of different approaches to solving problems in the field of study
- An understanding of the limits of their knowledge, and how this influences analyses and interpretations based on that knowledge.

Typically, holders of the qualification will be able to:

- Use a range of established techniques to initiate and undertake critical analysis of information, and to propose solutions to problems arising from that analysis
- Effectively communicate information, arguments and analysis in a variety of forms to specialist and non-specialist audiences, and deploy key techniques of the discipline effectively
- Undertake further training, develop existing skills and acquire new competences that will enable them to assume significant responsibility within organisations.

And holders will have:

- The qualities and transferable skills necessary for employment requiring the exercise of personal responsibility and decision-making.

The Foundation Degree is an example of a qualification that meets, in full, the expectations of the qualification descriptor (and the *Foundation Degree qualification benchmark* accessed at:

www.qaa.ac.uk/reviews/foundationDegree/benchmark/FDQB.asp

Holders of qualifications at this level will have developed a sound understanding of the principles in their field of study, and will have learned to apply those principles more widely. Through this, they will have learned to evaluate the appropriateness of different approaches to solving problems. Their studies may well have had a vocational orientation, for example HNDs, enabling them to perform effectively in their chosen field. Holders of qualifications at this level will have the qualities necessary for employment in situations requiring the exercise of personal responsibility and decision-making.

Descriptor for a higher education qualification at level 6: Bachelor's degree with honours

The descriptor provided for this level of the FHEQ is for any bachelor's degree with honours which should meet the descriptor in full. This qualification descriptor can also be used as a reference point for other level 6 qualifications, including bachelor's degrees, graduate diplomas etc.

Bachelor's degrees with honours are awarded to students who have demonstrated:

- A systematic understanding of key aspects of their field of study, including acquisition of coherent and detailed knowledge, at least some of which is at, or informed by, the forefront of defined aspects of a discipline
- An ability to deploy accurately established techniques of analysis and enquiry within a discipline
- Conceptual understanding that enables the student:
 - To devise and sustain arguments, and/or to solve problems, using ideas and techniques, some of which are at the forefront of a discipline
 - To describe and comment upon particular aspects of current research, or equivalent advanced scholarship, in the discipline
- An appreciation of the uncertainty, ambiguity and limits of knowledge
- The ability to manage their own learning, and to make use of scholarly reviews and primary sources (for example, refereed research articles and/or original materials appropriate to the discipline).

Typically, holders of the qualification will be able to:

- Apply the methods and techniques that they have learned to review, consolidate, extend and apply their knowledge and understanding, and to initiate and carry out projects
- Critically evaluate arguments, assumptions, abstract concepts and data (that may be incomplete), to make judgements, and to frame appropriate questions to achieve a solution - or identify a range of solutions - to a problem
- Communicate information, ideas, problems and solutions to both specialist and non-specialist audiences.

And holders will have:

- The qualities and transferable skills necessary for employment requiring:
 - The exercise of initiative and personal responsibility
 - Decision-making in complex and unpredictable contexts
 - The learning ability needed to undertake appropriate further training of a professional or equivalent nature.

Holders of a bachelor's degree with honours will have developed an understanding of a complex body of knowledge, some of it at the current boundaries of an academic discipline. Through this, the holder will have developed analytical techniques and problem-solving skills that can be applied in many types of employment. The holder of such a qualification will be able to evaluate evidence, arguments and assumptions, to reach sound judgements and to communicate them effectively.

Holders of a bachelor's degree with honours should have the qualities needed for employment in situations requiring the exercise of personal responsibility, and decision-making in complex and unpredictable circumstances.

Bachelor's degrees with honours form the largest group of higher education qualifications. Typically, learning outcomes for these programmes would be expected to be achieved on the basis of study equivalent to three full-time academic years and lead to awards with titles such as Bachelor of Arts, BA (Hons) or Bachelor of Science, BSc (Hons). In addition to bachelor's degrees at this level are short courses and professional 'conversion' courses, based largely on undergraduate material, and taken usually by those who are already graduates in another discipline, leading to, for example, graduate certificates or graduate diplomas.

17. Appendix F SEEC Level Descriptors

<http://www.seec.org.uk>

Level 4 – (HNC Level)

SETTING

Operational context	Operates in a range of varied but predictable contexts that require the use of a specified range of techniques and information sources.
Autonomy and responsibility for actions	Acts with limited autonomy, under direction or supervision, within defined guidelines. Takes responsibility for the nature and quality of outputs..

KNOWLEDGE AND UNDERSTANDING

Knowledge & Understanding	Has a broad understanding of the knowledge base and its terminology or discourse. Demonstrates awareness that areas of this knowledge base are open to ongoing debate and reformulation.
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COGNITIVE SKILLS

Conceptualisation and	Identifies principles and concepts underlying theoretical frameworks and begins to identify their strengths and weaknesses.
Critical Thinking	
Problem Solving,	Identifies a well-defined focus for enquiry, plans and undertakes investigative strategies using a limited and defined range of methods, collects data from a variety of sources, and communicates results effectively in an appropriate format
Research & Enquiry	
Synthesis and Creativity	Collects information from a variety of authoritative sources to inform a choice of solutions to standard problems in familiar contexts
Analysis and evaluation	Judges the reliability of data and information using pre-defined techniques and/or criteria.

PERFORMANCE AND PRACTICE

Adaptation to Context	Relates own role to specified and externally defined parameters.
Performance	Undertakes performance tasks that may be complex and non-routine engaging in self-reflection.
Team and organisational working	Works effectively with others and recognises the factors that affect team performance.
Ethical awareness & application	Demonstrates awareness of ethical issues and is able to discuss these in relation to personal beliefs and values.

PERSONAL AND ENABLING SKILLS

Personal evaluation and development	Is aware of own capabilities in key areas and engages in development activity through guided self-direction.
Interpersonal and communication skills	Uses interpersonal and communication skills to clarify tasks and identify and rectify issues in a range of contexts.

Level 5 (Foundation Degree Level)

SETTING

Operational context	Operates in situations of varying complexity and predictability requiring the application of a wide range of techniques and information sources.
Autonomy and responsibility for actions	Acts with limited supervision and direction, within defined guidelines accepting responsibility for achieving personal and/or group outcomes and/or outputs.

KNOWLEDGE AND UNDERSTANDING

Knowledge & Understanding	Has detailed knowledge of well-established theories and concepts. Demonstrates an awareness of different ideas, contexts and frameworks and recognises those areas where the knowledge base is most/least secure.
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COGNITIVE SKILLS

Conceptualisation and	Identifies analyses and communicates principles and concepts recognising competing perspectives.
Critical Thinking	
Problem Solving, Research & Enquiry	Undertakes research to provide new information and/or explores new or existing data to identify patterns and relationships. Uses appropriate theoretical models to judge the significance of the data collected recognising the limitations of the enquiry.
Synthesis and Creativity	Collects and synthesises information to inform a choice of solutions to problems in unfamiliar contexts.
Analysis and evaluation	Analyses a range of information comparing alternative methods and techniques. Selects appropriate techniques/criteria for evaluation and discriminates between the relative relevance and significance of data/evidence collected.

PERFORMANCE AND PRACTICE

Adaptation to Context	Identifies external expectations and adapts own performance accordingly.
Performance	Undertakes complex and non-routine performance tasks. Analyses performance of self and others and suggests improvements.
Team and organisational working	Interacts effectively within a team, giving and receiving information and ideas and modifying responses where appropriate. Recognises and ameliorates situations likely to lead to conflict.
Ethical awareness & application	Is aware of personal responsibility and professional codes of conduct.

PERSONAL AND ENABLING SKILLS

Personal evaluation and development	Assesses own capabilities using justifiable criteria set by self and others taking the wider needs of the context into account. Uses feedback to adapt own actions to reach a desired aim and reviews impact.
Interpersonal and communication skills	Adapts interpersonal and communication skills to a range of situations, audiences and degrees of complexity.

Level 6 (Honours Degree Level)

SETTING

Operational context	Operates in complex and unpredictable contexts, requiring selection and application from a range of largely standard techniques and information sources.
Autonomy and responsibility for actions	Acts with minimal supervision or direction, within agreed guidelines taking responsibility for accessing support and accepts accountability for determining and achieving personal and/or group outcomes.

KNOWLEDGE AND UNDERSTANDING

Knowledge & Understanding	Has a systematic understanding of the knowledge base and its inter-relationship with other fields of study. Demonstrates current understanding of some specialist areas in depth.
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COGNITIVE SKILLS

Conceptualisation and	Works with ideas at a level of abstraction, arguing from competing perspectives. Identifies the possibility of new concepts within existing knowledge frameworks and approaches.
Critical Thinking	Demonstrates confidence and flexibility in identifying and defining complex problems. Identifies, selects and uses investigative strategies and techniques to undertake a critical analysis, evaluating the outcomes.
Problem Solving, Research & Enquiry	Applies knowledge in unfamiliar contexts, synthesising ideas or information to generate novel solutions. Achieves a body of work or practice that is coherent and resolved.
Synthesis and Creativity	Analyses new, novel and/or abstract data using an appropriate range of established subject specific techniques. Judges the reliability, validity and significance of evidence to support conclusions and/or recommendations suggests reasons for contradictory data/results.
Analysis and evaluation	Analyses new, novel and/or abstract data using an appropriate range of established subject specific techniques. Judges the reliability, validity and significance of evidence to support conclusions and/or recommendations suggests reasons for contradictory data/results.

PERFORMANCE AND PRACTICE

Adaptation to Context	Locates own role within poorly defined and/or flexible contexts requiring a level of autonomy.
Performance	Seeks and applies new techniques and processes to own performance and identifies how these might be evaluated.
Team and organisational working	Works effectively within a team, supports or is proactive in leadership, negotiates in a professional context and manages conflict. Proactively seeks to resolve conflict.
Ethical awareness & application	Is aware of personal responsibility and professional codes of conduct and incorporates this into their practice.

PERSONAL AND ENABLING SKILLS

Personal evaluation and development	Takes responsibility for own learning and development using reflection and feedback to analyse own capabilities, appraises alternatives and plans and implements actions.
Interpersonal and communication skills	Sets criteria for, and is effective in, professional and interpersonal communication in a wide range of situations.

18. Appendix G Example generic grading criteria

**	LEVEL 4 - "Certificate"	LEVEL 5 - "Diploma"	LEVEL 6 - "Degree"
OUT-STANDING 85-100%	<p>Thorough coverage of relevant issues.</p> <p>Extremely well informed knowledge base relevant to assignment.</p> <p>Very clearly written, logically structured and presented.</p> <p>Critical discussion of current issues and their influence on practice.</p> <p>Excellent application of theory to practice.</p> <p>Evidence of consistently safe and exemplary standard of practice.</p>	<p>Consistently logical and critical analysis throughout.</p> <p>Exemplary linkage of recent research to practice.</p> <p>Demonstrates consistent independent thought on contemporary issues.</p> <p>Extensive and wide-ranging knowledge of relevant theory and contemporary issues.</p> <p>Incorporates evidence of consistently safe and the highest standards of practice.</p> <p>Incorporates a reasoned ethical dimension throughout the work.</p>	<p>Critical analysis and synthesis of the possibilities and limitations of methodology and theory.</p> <p>Extremely well-constructed and logically presented argument throughout.</p> <p>Sound ethical reasoning consistently demonstrated.</p> <p>Able to select and apply specific theories to generate innovative solutions to complex situations.</p> <p>Outstanding comprehension of contemporary issues.</p> <p>Excellent application of recent research to practice.</p> <p>Incorporates evidence of consistently safe and highest standards of practice.</p> <p>Leadership and assertive advocacy for clients and colleagues demonstrated where appropriate</p>

EXCELLENT 70-85%	<p>Comprehensive coverage of relevant issues.</p> <p>Well informed knowledge base relevant to assignment.</p> <p>Clearly written, logically structured and presented.</p> <p>Discussion of current issues and their influence on practice.</p> <p>Excellent application of theory to practice.</p> <p>Evidence of consistently safe and high standards of practice.</p>	<p>Well-argued presentation and critical analysis throughout.</p> <p>Identifies and discusses relevant ethical issues.</p> <p>Excellent relationship of recent research to practice.</p> <p>Evidence of independent thought on contemporary issues.</p> <p>Comprehensive and wide-ranging knowledge base of relevant theory.</p> <p>Incorporates evidence of consistently safe and high standards of practice.</p> <p>Advocacy and sensitivity for clients and colleagues demonstrated.</p>	<p>Identifies limitations of methodology and theory.</p> <p>Well-constructed and logically presented argument.</p> <p>Sound ethical reasoning demonstrated.</p> <p>Able to select and apply specific theories to complex situations.</p> <p>Excellent comprehension of contemporary issues.</p> <p>Excellent relationship of recent research to practice.</p> <p>Incorporates evidence of consistently safe and best standards of practice.</p> <p>Assertive advocacy for clients and colleagues demonstrated where appropriate</p>
VERY GOOD* 60-68%	<p>Descriptions based upon a broad range of relevant knowledge and reading.</p> <p>Theory consistently applied to practice.</p> <p>Describes relevant issues.</p> <p>Awareness of current issues and their influence on practice.</p> <p>Written in a clear and logically structured presentation.</p> <p>Incorporates evidence of safe and consistently well applied practice.</p>	<p>Balanced arguments and presentation.</p> <p>Accurate application of relevant theory to practice issues.</p> <p>Evidence of safe and good practice.</p> <p>Provides a sound rationale for interventions.</p> <p>Evidence of ability to critically analyse information.</p> <p>Advocacy for clients and colleagues demonstrated.</p> <p>Well-structured and logical presentation.</p>	<p>Evidence of ethical reasoning.</p> <p>Evidence of wide knowledge base and critical reading.</p> <p>Evidence of critical reasoning to solve problems.</p> <p>Critical understanding of the research process.</p> <p>Argument founded on the basis of evidence.</p> <p>Safe and evidence-based practice consistently described.</p> <p>Good range of sources used appropriately.</p>

GOOD* 50-58%	<p>Utilises appropriate and relevant theory.</p> <p>Consistent application of appropriate theory to practice.</p> <p>Incorporates evidence of safe practice.</p> <p>Well-structured and developed presentation.</p> <p>Clearly written.</p> <p>References generally accurate.</p>	<p>Sound knowledge of subject matter.</p> <p>Evidence of ability to apply knowledge to new situations.</p> <p>Analysis of current issues.</p> <p>Some argument introduced.</p> <p>Demonstrates understanding of safe clinical / professional practice.</p> <p>Sensitive empathy with clients, carers and colleagues demonstrated.</p> <p>Correct citation of references and literature used effectively.</p> <p>Structured and clear presentation.</p>	<p>Well referenced and cited.</p> <p>Applies relevant research to current practice issues.</p> <p>Capacity to analyse concepts and balance arguments.</p> <p>Selects specific and appropriate theory to enhance arguments.</p> <p>Sensitive and insightful empathy demonstrated.</p> <p>Consistently safe practice described with reference to evidence based rationale</p>
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(continued)

**	LEVEL 4 - "Certificate"	LEVEL 5 - "Diploma"	LEVEL 6 - "Degree"
PASS 40-48%	<p>Meets the criteria and requirements of the assignment/examination.</p> <p>Meets module specific criteria.</p> <p>Some appropriate and relevant theory described.</p> <p>References used appropriately and generally accurate.</p> <p>Some relevant knowledge applied to practice.</p> <p>Evidence of safe practice described.</p> <p>Structure and presentation not always clear.</p>	<p>Meets the criteria and requirements of the assignment/examination.</p> <p>Meets module specific criteria.</p> <p>References and bibliography used appropriately and generally accurate.</p> <p>Some appropriate and relevant theory utilised.</p> <p>Some evidence of analysis.</p> <p>Safe and relevant practice described.</p> <p>Structure and presentation not always clear.</p>	<p>Meets the criteria and requirements of the assignment/examination.</p> <p>Meets module specific criteria.</p> <p>Some appropriate and relevant theory described.</p> <p>Arguments and issues not always clearly focused.</p> <p>Safe practice described with some reference to evidence-based underpinning.</p> <p>References and bibliography used appropriately and generally accurate.</p> <p>Structure and presentation not always clear.</p>

FAIL TO ACHIEVE A PASS GRADE 30-38%	Does not meet the criteria and requirements of the assignment/examination. Does not meet module specific criteria. Limited range of relevant theory. Frequent referencing errors. Inappropriate description and application of theory to practice. Poor understanding of practice issues. Lacking in logical structure and sequencing.	Does not meet the criteria and requirements of the assignment/examination. Does not meet module specific criteria. Limited evidence of reading and underpinning knowledge. Frequent referencing errors. Poor understanding of practice issues. Lacking evidence of analysis. Misconceptions and basic errors of underpinning theory. Lacks structure and difficult to follow.	Does not meet the criteria and requirements of the assignment/examination. Does not meet module specific criteria. Limited analysis or synthesis. Poorly developed argument. Restricted range and understanding of underpinning theory. Inappropriate application of theory to practice. Frequent referencing errors. Poor understanding of practice issues
	Unreferenced. Lacking any relevant theoretical content. Poorly organised presentation. Difficult to read and follow. . .	Limited and inaccurate referencing. Absence of analysis. Lacking structure and difficult to follow. Serious misconceptions and basic errors of underpinning theory.	Few or no source references used. Lacking in analysis and synthesis. Poorly informed knowledge base. Limited and inappropriate links between theory and practice.

Note: These are attributes across all academic levels that indicate the work would not meet the required standard for a pass grade -
Unsafe and insensitive practice described; Very poor sentence construction, grammar and spelling throughout; Incoherent;
Illegible; Discriminatory and judgmental content; Unreferenced throughout; Exceeds assignment word count by more than 10%; Anonymity/confidentiality breached.

In cases of Proven Academic Dishonesty and late submission specific penalties apply. Consult the current University of Plymouth Student Handbook.

*It is implicit in this grading structure that higher levels of attainment also incorporate the positive attributes as described in lower categories of a pass.

19. Appendix H Analytical, Constructive and Empowering

A helpful reminder of the key principles of giving feedback is the acronym ACE: feedback must be **analytical, constructive** and **empowering**. The following suggestions may help:

1. **Start with the positive.** Most people need encouragement and to be told when they are doing well. It can really help the receiver to hear first what you liked. Our culture tends to emphasise the negative. The focus is likely to be on mistakes that have been made. If the positive is registered first, the negative is more likely to be listened to and acted upon.
2. **Empower the recipient.** If feedback is intended to strengthen and consolidate learning, we need to make sure it doesn't dampen learning down. This is easier to ensure when feedback is positive of course, but we need to look carefully at how best we can make critical feedback equally empowering to students.
3. **Be specific.** Relate your comments to specific sections or examples in the student's work, and say why these are illustrative. Try to avoid general comments and shortcuts of adjectives alone that are not very helpful. 'Brilliant' may be nice to hear but it does not necessarily help the recipient repeat such a performance. What evidence have you for your statement? Explain why you thought they were brilliant, giving detail. Specific feedback gives greater opportunity for learning by showing the recipient what needs improving and why.
4. **Be clear and articulate.** Students should not have to struggle to make sense of our feedback. Whether our messages are congratulatory or critical, it should be easy for students to work out exactly what we are trying to tell them. They should not have to read each sentence more than once, trying to work out what we are really saying. Use feedback that will be understood.
5. **Own what you say.** Use the personal pronoun 'I' or 'my view'. Avoid generalisations such as 'they say', 'you are'. Generalisations suggest you are offering a universally agreed opinion about that person. All we are entitled to give is our experience of that person at that time. It is important that the giver takes responsibility for the feedback he/she is giving.
6. **Refer to things that could be changed.** It is not helpful to give feedback about something over which the person has no choice, e.g. if they're giving a presentation, the fact that they are nervous or have a strong accent. On the other hand, you can say 'it would be helpful if you could make more eye contact' or 'I would find it clearer if when you started a new point, you could signal that in some way'.
7. **Offer alternatives.** When you need to give negative feedback, it is important that you do not simply criticise. Suggest what the person might have done differently, explain why, and, where appropriate, suggest how this could be done. Turn the negative into a positive suggestion, e.g. 'If I were the patient I think I would feel a bit overwhelmed at this stage. Do you feel it might be helpful to...?'
8. **Leave the recipient with a choice.** Allow the person to accept the feedback he/she found useful. Feedback that demands change or is imposed heavily may invite resistance. Skilled feedback offers people information about themselves in a way that leaves them with a choice about whether to act on it or not.

9. **Make it developmental.** Feedback should open doors, not close them. In this respect, we have to be particularly careful with the words we use when giving feedback to students. Clearly, words with such ‘final language’ implications as ‘weak’ or ‘poor’ cause irretrievable breakdowns in the communication between assessor and student.

10. **Relate feedback directly to the criteria you published.**

11. **Be selective.** Select points that can have the greatest good effect at this point in time, rather than overwhelming the recipient with too much comment.

12. **Be honest**, but use constructive language.

13. **Personalise the feedback** through the use of names or references to previous work so that it fits each student’s achievement, individual nature, and personality.

14. **Structure your feedback.** The so called critical feedback sandwich starts with positive comments, describes the problems/errors and suggests what can be done about them, and then ends with some encouraging points.

15. **Be aware of disability.** Be careful about correcting spelling/syntax insensitively in case of dyslexia etc.

16. **Improve student performance in assessment by trying the following ideas:**

- Ensure you explain the assessment criteria clearly. Take this further by using the “90 minute intervention technique” a simplified version of which is to get students to mark an assignment that is based on the criteria they are expected to follow and then feedback in small groups justifying the mark allocated, give your views and discuss with them all, giving an opportunity for students to revisit their grading having heard your reasoning. Providing this detailed opportunity for students to really consider the marking criteria has proven to increase students’ results in all subsequent assignments according to research by the Assessment Standards Knowledge exchange at the Centre of Excellence in Assessment at Oxford Brookes University
- Provide formative assessment feedback opportunities, planned into the programme
- Provide students with a list of feedback comments given to a similar assignment prior to them submitting their own.

17. **Make it timely.** Agree return date timescales with your students and stick to them. The quicker the feedback the better it is. Four working weeks is the maximum turnaround time for feedback to be given within the Plymouth University assessment policy. Two to three weeks is preferable as the longer the student has to forget their thought processes the less effective the feedback will be.

18. **Use pre-printed appropriate headings as prompts on the feedback sheet** to remind you to target your feedback specifically to key areas. For example these prompts could include:

Assessment criteria / learning outcomes

Knowledge base / content / relevance

Use of literature / research / range of sources

Analysis / depth of treatment (sound, consistent and logical argument)

Presentation / style / structure

Future Developments (to encourage developmental feedback that feeds forward to the next assignment highlighting areas where developments could be made to improve the grade of the next assignment.

REVISION HISTORY

Ver	Date	Author	Description
1.0	May 17	A Wilson	Conception
2	4 th May 2018	A Wilson	Updated to reflect Turnitin and anonymity in marking

APPROVAL

Ver	Committee	Date Approved	Comments
1.0	CHEBOS	19 th May 2017	Approved
2	CHEBOS	24 th May 2018	Approved