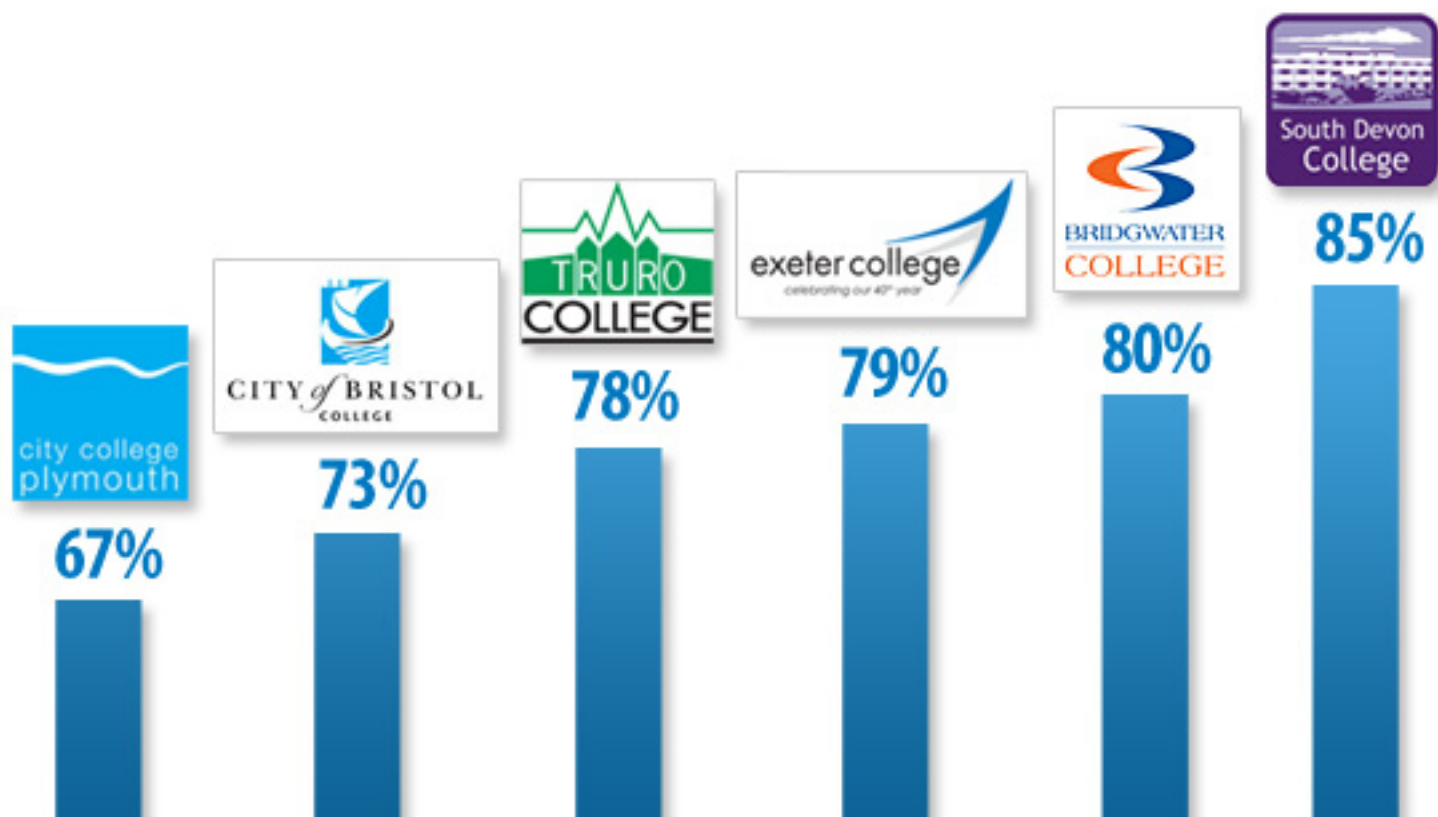


Directgov overall satisfaction ratings August 2010



National Average **82%** source: www.unistats.ac.uk